



uvex SAFETY Product Complaint Form

UVEX ARBEITSSCHUTZ GMBH warrants that the purchased products are free from manufacturing defects at the time of delivery to your company. Any manufacturing defect reported within 7 days from delivery or within 7 days from discovery - in cases where the defect is not obvious - will be either repaired or a substitute product will be provided. The decision whether a repair or a substitute delivery is carried out is to the sole discretion of **UVEX ARBEITSSCHUTZ GMBH**. Defects not reported in due time will lead to a loss of claims regarding warranty. In general, claims for warranty must be raised within 12 months from the date of delivery to your company. This warranty does not cover any damage/defect caused due to misuse, neglect and unfair wear and tear. Further claims with respect to warranty, especially those for damages or compensation, are expressly excluded.

Customer details

Title (Mr, Mrs, etc) Surname Names

Street address Suburb Postcode

Home telephone number Business telephone number Mobile telephone number

Email address

Details of Supplier

Name

Street address Suburb Postcode

Home telephone number Business telephone number Mobile telephone number

Email address (if applicable)

Details of product/s supplied to the customer

Date of purchase / / Product Code Proof of payment available YES NO (mark with "X") Please attached a copy of proof of payment if available

Is the damaged product available? YES NO (mark with "X")

Can the damaged product be returned to uvex? YES NO (mark with "X")

Details of the complaint

(mark with "X") Are photo/s available? YES NO Please attached photo/s if available

Office use only

Complaint received by Date received / / Product received

Action taken or required In writing

Date action completed / / Signature